

SAFETYBOX CASE STUDY

OVERVIEW

A company explores options to more efficiently manage, track and report on safety, compliance and risk management of its drivers.

COMPANY NEED

A large Fortune 500 pharmacy health care provider in the United States managed its drivers' compliance with safety protocol with a manual process by using paper, spreadsheets and on-board computers.

The Federal Motor Carrier Safety Administration (FMCSA) issued new regulations, CSA (Compliance, Safety, Accountability) in December 2010 intended to improve large truck and bus safety and ultimately reduce crashes, injuries, and fatalities that are related to commercial motor vehicles. The program establishes a new nationwide system for making the roads safer for motor carriers and the public.

Because of CSA, a more comprehensive approach was needed to efficiently manage, track and report on the customer's drivers' compliance with safety and risk management processes. The Safety Manager of these 305 private fleet drivers wanted a more functional and direct view of the day-to-day operations to ensure 100% Department of Transportation (DOT) compliance.

PROCESS

PITT OHIO began by collaborating with the customer to determine the appropriate action needed to improve the client's current driver compliance management process.

To determine the client's needs, PITT OHIO conducted an in depth analysis with the client. After determining the requirements needed, PITT OHIO customized the SAFETYBOX software to fit the client's precise needs.

RESULTS & BENEFITS

- SAFETYBOX serves as the customer's "hub" for all Safety information.
- Customer is benefiting from a more organized, functional and direct view of its private fleet and is now able to proactively correct drivers' unsafe habits.
- PITT OHIO customized SAFETYBOX to incorporate information from the customer's drug and alcohol provider, insurance company, LP department, online training and onboard computers, which proved to be essential to creating to the client's success. Additionally, the customer needed a method that could include equipment and automatic evaluations.
- Customer maintains software license equipped to control compliance and risk management processes of its drivers.

"I chose SAFETYBOX because of the safety reputation of PITT OHIO and the trust that I had developed with their knowledgeable employee's. PITT OHIO was the only company willing to customize their software to meet our requirements and expand SAFETYBOX to include everything I needed."

– Fleet Manager

