

# PITT OHIO



SUPPLY CHAIN ■ GROUND ■ LTL ■ TL

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## Mission Statement

### Customer Driven

We strive to understand the diverse and emerging needs of our customer base. Our customers value our flexibility in developing solutions that meet their specific needs. We provide reliable and dependable solutions that exceed our customers' expectations.

### People Driven

We know that our most significant resource is our people, and we are dedicated to providing an environment that allows each employee the opportunity to perform to his or her greatest potential. We truly believe the success of our organization can be attributed to our employees' dedication, pride, and outstanding work ethic. The commitment and loyalty of our employees facilitates the success of our organization.

### Quality Driven

We recognize that quality is important to our customers. We develop repeatable operations, safety, security, claims prevention and vehicle maintenance processes that minimize variance and improve consistency. We measure our performance so that we can continuously improve the reliability and efficiency of all aspects of our service. We are committed to providing our customers with high-value, cost-efficient solutions. Our commitment to quality is integral to our company.

# LETTER FROM THE PRESIDENT



In 1979, when my father encouraged my brothers and me to open a trucking company, he instilled in me the importance of listening to our customers’ needs. By staying true to this core value for over 40 years, we have gained great insight into what the marketplace needs. We are the logistics provider that is skilled to consultatively understand what the problem is you are facing and work with you to determine the best solution.

We understand the impact our trucks have on the environment, the economy, and our communities, and we are committed to sustainability today, tomorrow and well into the future. What may have started out as good business practices has transformed into a successful sustainability platform focused on the 3 P’s, “People, Planet & Purpose.”

It’s no coincidence that People is our first pillar. We take care of our people, who in turn take exceptional care of our customers. I am proud that this, and our other core attributes established in 1979, still hold true today.

In addition to a focus on our people, we’ve made significant strides in our responsibility of the planet. PITT OHIO is taking solar energy to the next level in Pittsburgh by enhancing the use of solar and wind with the installation of a renewable DC Microgrid, including 1 wind turbine and 180 solar panels on the roof of our terminal. I’m expanding this research project at our Cleveland, Ohio terminal, which will include 8 wind turbines and 708 solar panels.

The more we learn about carbon emissions, the more it energizes us to do our part to reduce it. We assess our fleet regularly and replace it with new, more carbon-efficient equipment, including the addition of 24 CNG (Compressed Natural Gas) tractors.

Technology continues to be a company focus as we allow our business to drive our technology advancements. Simply put, we use innovation and our technology to make shipping effortless for our customers throughout the shipment cycle. We’re leveraging the use of our on-board computing systems to deliver superior on-time performance and remain environmentally conscious. As a result, we’re providing Estimated Times of Arrival (ETA) and integrating directly with our customers making it possible for you to have heightened supply chain visibility.

Bring us your challenges. It’s likely we have the solution or we will use our creativity and years of experience to shape a solution that solves your logistics challenge. Leverage our resources, know-how and vision to solve the transportation problems you are facing. We promise to still excel at the basics, which built this company nearly 40 years ago. Rely on us to be your one stop shop and your go-to supply chain problem solver.

We strive to be the best in the industry by listening to our customers and understanding their business. Thank you for trusting PITT OHIO to do just that.

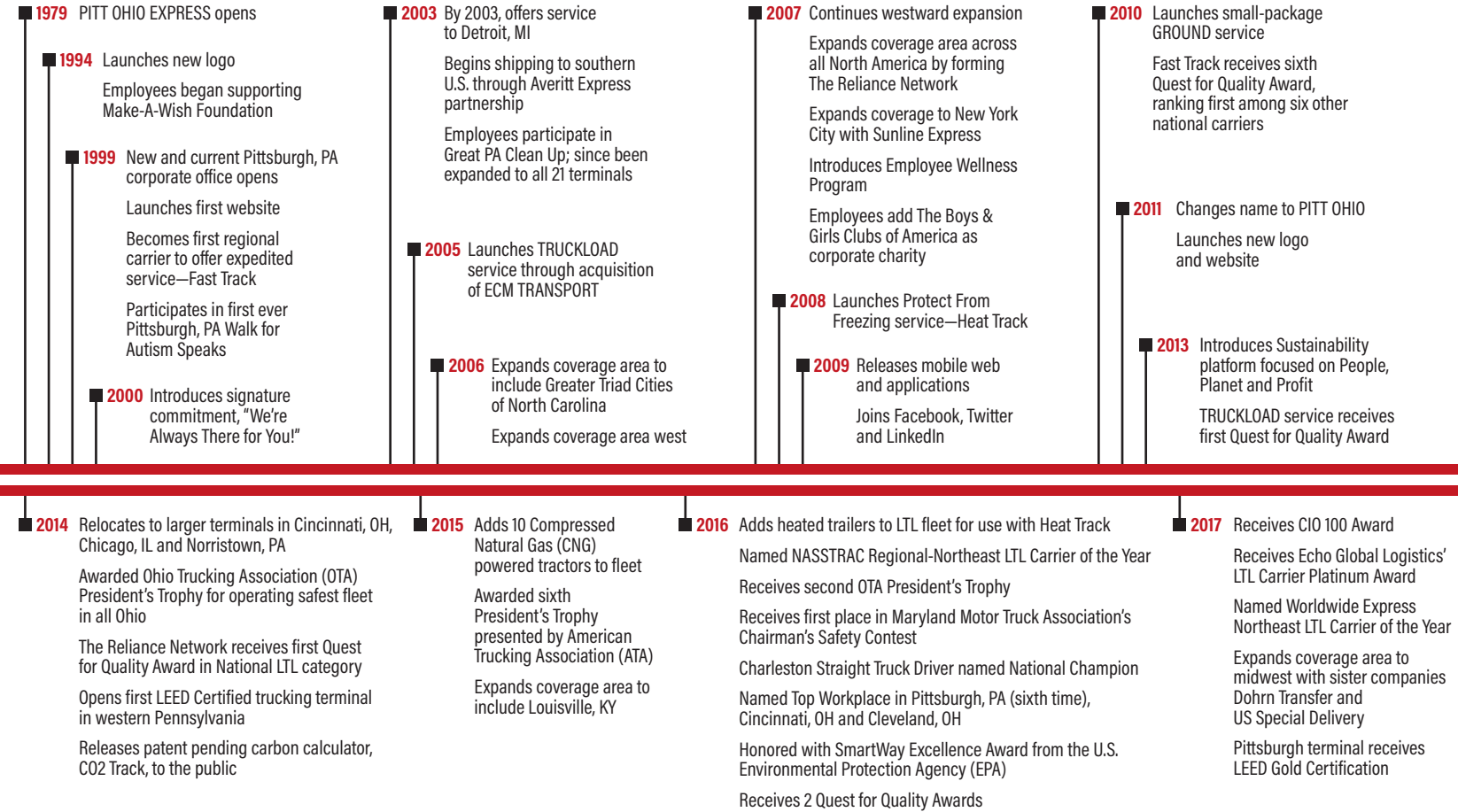
Sincerely,  
**Charles Hammel, III**

# HISTORY OF PITT OHIO

## The Start Of A Family Tradition

At PITT OHIO, our core values and business practices have been passed down from generation to generation. Charles Senior was the first in the Hammel family to start in the transportation industry opening Hammel’s Express in 1919 with a horse, a buggy and one customer. In the 1940’s his son, Charles Hammel, Jr., continued in the family business, which became the foundation from which Charles (Chuck) Hammel, III began to learn and love the transportation industry.

With deregulation of the transportation industry, Charles Junior’s vision to provide next-day service to his customers between states was realized when he provided the guidance and funding for his sons to start their own business. In 1979, Chuck Hammel, III and his two brothers began moving freight between Pittsburgh, Pennsylvania and Ohio, thus naming their business PITT OHIO EXPRESS.



## Terminal Openings

<b>1979</b>	Pittsburgh, PA
<b>1984</b>	Cleveland, OH Norristown, PA
<b>1985</b>	Baltimore, MD
<b>1986</b>	Charleston, WV
<b>1987</b>	Harrisburg, PA Allentown, PA
<b>1988</b>	Cumberland, MD
<b>1992</b>	West Middlesex, PA
<b>1993</b>	Columbus, OH
<b>1997</b>	Cincinnati, OH
<b>1998</b>	Hazleton, PA
<b>1999</b>	Roanoke, VA Richmond, VA East Windsor, NJ
<b>2000</b>	Cherry Hill, NJ Washington, PA
<b>2001</b>	Toledo, OH
<b>2003</b>	Chicago, IL
<b>2006</b>	Battle Creek, MI
<b>2007</b>	Indianapolis, IN
<b>2022</b>	Albany, NY Buffalo, NY Utica, NY Watertown, NY

# ENDLESS SOLUTIONS



## Endless Supply Chain Solutions To Meet Your Needs

Our supply chain service exists to solve every logistical challenge you face. Through our consultative approach, PITT OHIO will use its core competencies and our strategic relationships to formulate a plan that meets your needs.

*Consult with us to solve your additional supply chain challenges.*

## Core Competencies Specialize In:

- Less-Than-Truckload
- Small Package
- Truckload
- Expedite
- International
- Dedicated Transportation
- Project Management
- Technology

# SUPPLY CHAIN

## Benefits

Collaboration to create an effective, cost-efficient plan that will streamline your operations

Best practices and ideas from industry-leading supply chain professionals

Information visibility customized around your needs

## Our Approach Is

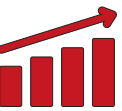
- Customer-Centric
- Data-Driven
- Customized

## Trust Is Essential To Your Supply Chain

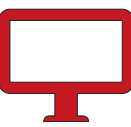
PITT OHIO's SUPPLY CHAIN service specializes in solving our customers' most difficult logistical challenges. By leveraging our assets and the resources of our strategic partners, customers benefit from a one-to-one, tailored solution. The process starts with a complete understanding of our customer's needs.



Nationwide solutions with the comfort of a regional relationship and a single point of contact.



Results that allow you to grow revenue, reduce cost and improve profit.



Technology offerings that make your job easier and enable you to outperform your competition.  
*[Logiflow, Safetybox, CongruenTMS]*



Dedicated Transportation Services that focus on service improvements and cost reduction.



Project Management that aide in executing your larger, more strategic goals.



# GROUND

## Benefits

Simplistic, flexible pricing based on piece, zone and/or stop

Reduction of accessorial fees

Technology capable of syncing into any platform

Optimization through zone skipping to lower cost, reduce claims and improve transit times

A dedicated account manager assigned specifically to your account

Parcel solutions available across the country

**98%** ON-TIME SERVICE

**.12%** CLAIMS RATIO

**“We have come to rely on PITT OHIO’s dependable LTL service for nearly 20 years, so it was a natural progression to transition regional small package freight to a carrier we trusted. PITT OHIO understands our business and cares about executing unique logistics solutions that exceed our expectations.”**

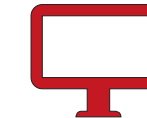
— John Huggan,  
Senior Director of Logistics  
Barnes & Noble

## Customized Parcel Solutions Driven By Data

At PITT OHIO, our focus is creating customized solutions. Our GROUND service focuses on understanding our customer’s needs and using our flexibility to tailor a one-to-one solution. We bring together best-in-class technology, partners and service to formulate a complete parcel offering.



Free analysis of your parcel spend to develop data-driven, complete parcel solutions.



Leading-edge technology to enhance your parcel shipping with a non-intrusive, performance-based approach.



Flexible and customized small package solutions based on your specific needs—along with our already established and dependable network.



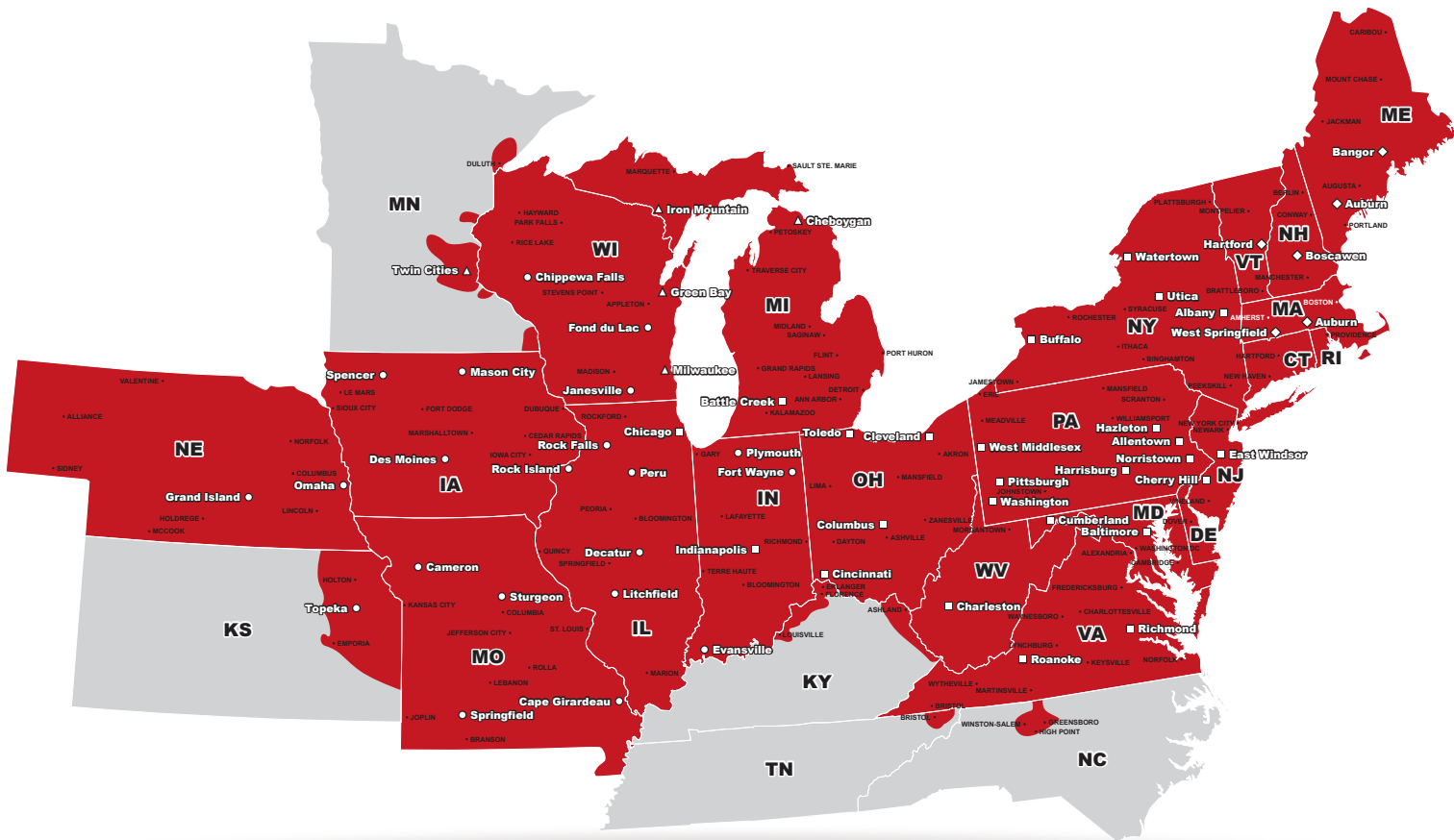
Cost-saving offerings that are reliable and dependable.



Creating solutions for non-conveyable products that you might have claims issues with today.



# LTL CORE SERVICE AREA



- PITT OHIO Core Service
- Seamless Coverage Across All of North America
- PITT OHIO Terminal
- Dohrn Transfer Terminal
- ◆ Ross Express Terminal
- △ US Special Delivery Terminal

For transit times, please visit [www.pittohio.com](http://www.pittohio.com)

# LESS-THAN-TRUCKLOAD

## Benefits

Our customers count on us to provide delivery excellence, and we count on PITT OHIO. PITT OHIO has not let us down—they have been quick to listen and respond with great service solutions for our full truck and LTL customer shipments. We are pleased to recommend PITT OHIO to any business that is focused on providing excellent on-time delivery performance.

— Joe Cox,  
Senior Production Manager Fabrication Division  
Hunter Douglas

Your shipments arrive when you need them, in good condition and from a professional and courteous driver because of our reliable 97% on-time service and industry leading claims prevention ratio of .55%.

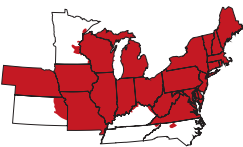
With new safety protocol in place, it is more important than ever to partner with an experienced company. As a hazmat certified carrier with an industry leading and award-winning safety department, you can trust PITT OHIO to deliver.

For a worry and hassle-free shipping experience, PITT OHIO has made it easy for you to track and trace your shipments in real time as well as obtain rate quotes on our website.

Extended coverage and access to 34 additional terminals in the Midwest and New England states with sister companies Dohrn Transfer, Ross Express and US Special Delivery.

**97%** ON-TIME SERVICE

**.55%** CLAIMS RATIO



LTL delivery through a network of 25 terminals within the Mid-Atlantic and Midwest regions



Coverage across all of North America



New York City Extended Service with NYC specialist, Sunline Express



Guaranteed expedite delivery service with Fast Track



Protect From Freeze service with Heat Track



**931**  
TRACTORS



**2337**  
TRAILERS



**1500+**  
HEATED TRAILERS

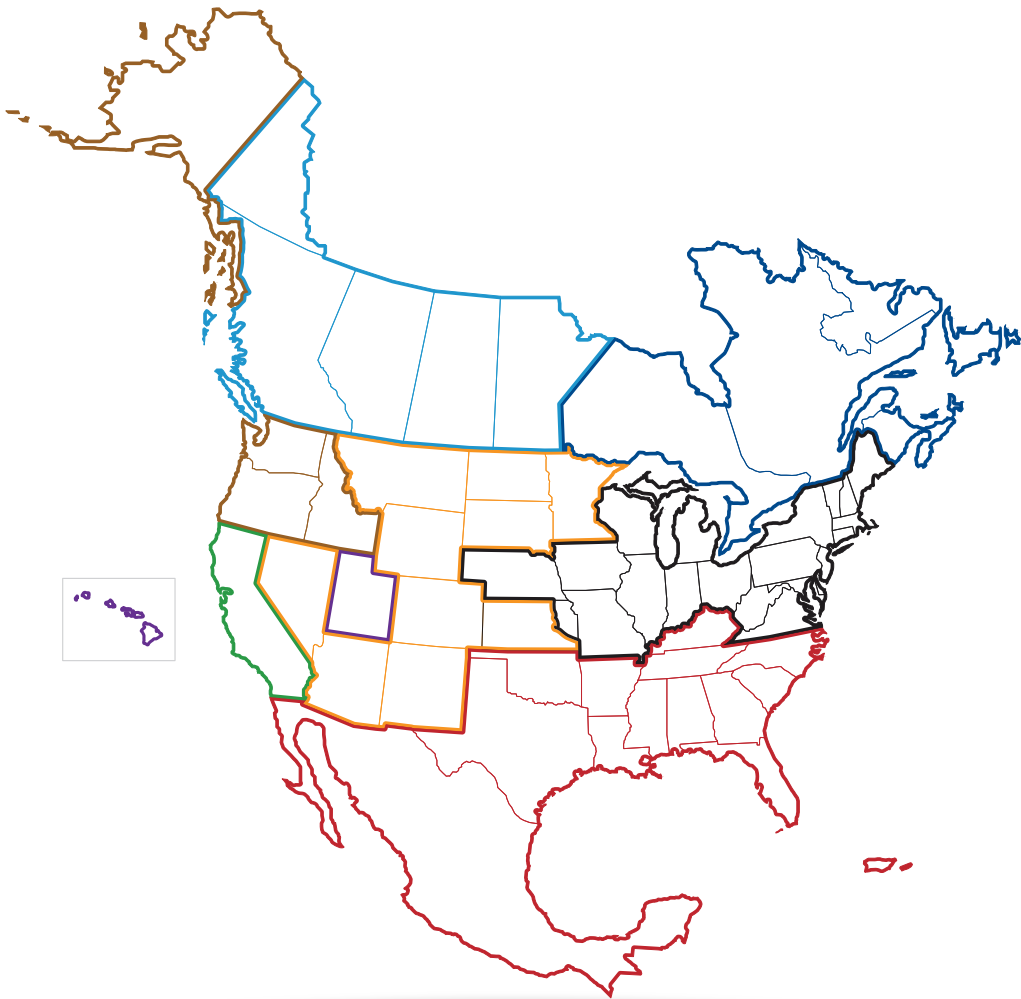


**288**  
STRAIGHT TRUCKS



**53**  
COMMERCIAL VANS

# NORTH AMERICAN COVERAGE



- Averitt
- CrossCountry Freight Solutions
- Daylight Transport
- Peninsula Truck Lines
- PITT OHIO
- Polaris Transportation Group
- Rosenau Transport
- Service Available with Multiple Carriers

For transit times, please visit [www.pittohio.com](http://www.pittohio.com)

# NORTH AMERICAN SERVICE

## Benefits

PITT OHIO will manage all of your door-to-door shipping needs and serve as your single source of accountability throughout North America.

Experience more consistent transit times with our reliable transportation resources and efficient equipment.

Seamless coverage through hundreds of service centers across the continent and exceptional customer service from team members with the needed expertise.

Never question where your freight is with our complete, real-time shipment visibility from origin to final destination.

## Efficient, Consistent Performance

At PITT OHIO, our Less-Than-Truckload (LTL) service extends across all of North America. Together with a strong group of regional carriers each known for exceptional customer service and dependable on-time delivery records, PITT OHIO can provide cross-continental coverage for all of your North American LTL freight.



Seamless, 100% coverage across all of North America

## NORTH AMERICA EXPRESS LANES

### Shorter Transit Times. Same Exceptional Service.

In conjunction with our North American carriers, PITT OHIO has enhanced service and shortened transit times in specific lanes across North America. North American Express Lanes offered to the West Coast, Texas, Minneapolis and Saint Paul, Minnesota, and Kansas City, Missouri.



# FAST TRACK



## National And International Expedited Service

PITT OHIO's enhanced and simplified Fast Track service is your global expedited solution with the ability to deliver all of your urgent shipments inside and outside of our core service area. Simply tell us when and where you need your shipment delivered and we will customize a Fast Track solution for you.



### EXPEDITE

We guarantee the delivery of your most critical shipments any time or day and we can even make a same-day-delivery! Expedite service is available for shipments in or out of our core service area.



### TIME DEFINITE

We guarantee that your delivery will occur by a specific time. Time Definite service is available for shipments delivering in either our core or extended service areas.



### DAY DEFINITE

We guarantee your delivery by 5pm on our standard published transit day, both inside and outside of our core service area.

## TO SCHEDULE YOUR FAST TRACK SHIPMENT

**GOFASTTRACK@PITTOHIO.COM | 866-763-0055**

**Money Back Guarantee:** We stand behind our Fast Track Services and offer a money back guarantee of up to \$500 on all expedited surface transportation. To safeguard your delivery we encourage you to call by 3pm and have your freight ready for pick up by 5pm.

## Benefits

When an important shipment needs to be there, you can depend on PITT OHIO's award-winning, reliable, 99.8% on-time expedited service to deliver your urgent shipments.

With just one call, we can provide an expedited solution that is the best fit for what you need.

Have peace of mind across North America with our Day Definite service.

We know the visibility of your urgent shipments is crucial, so we've made it quick and simple to monitor your expedited freight online with our real-time tracking and tracing.

Rest assured when expediting your freight with our exceptional value and money back guarantee.

All of our customers rely on prompt freight service. They schedule their employees around their weekly shipments and expect timely delivery. PITT OHIO's Fast Track guarantee helps us to provide excellent customer service by delivering the freight when they need it.

— Diana Slayton, Freight Coordinator  
Wheeler Brothers





# HEAT TRACK

## Benefits

We guarantee your freight will be protected from the cold with heated trailers, blankets, portable heaters and warm storage spaces inside our terminal buildings.

Your shipments will receive priority in our system because of our extensive technology capabilities. We will identify these shippers who have freezable shipments right at the point of pick up and monitor these shipments all the way through to delivery.

We monitor and compare weather conditions through a variety of online sources and technologies to manage forecast predictions and determine special handling procedures for your freezable shipments protected by our Heat Track service.

Our reliability is backed by our industry leading claims prevention ratio of .0002%.

## Protecting Freezable Shipments

At PITT OHIO we take pride in the care we give to our customers and their freight and cold weather days are no exception. PITT OHIO's Heat Track service is designed to protect products capable of freezing between October 1<sup>st</sup> and April 30<sup>th</sup>.

PITT OHIO will develop a cost-effective solution to protect your freezable shipments from the moment of pick up to final destination.

### CORE AREA

Using our fleet of over 1,500 heated trailers to protect freight in the Mid-Atlantic and Midwest with a 32°F freeze point.

### NEW ENGLAND

Available for New England shipments with freight requiring temperature control.

### CANADA

Polaris Transportation Group and Rosenau Transport operate a fleet of heated trailers that keep shipments warmer than 45°F.

TO LEARN HOW OUR HEAT TRACK PROGRAM CAN  
BENEFIT YOU EMAIL [HEATTRACK@PITTOHIO.COM](mailto:HEATTRACK@PITTOHIO.COM)

97% ON-TIME  
SERVICE

.00002% CLAIMS  
RATIO



1,500+  
MOST HEATED TRAILERS IN THE MID-ATLANTIC AND MIDWEST REGIONS

*Heat Track charges are in addition to normal freight charges. A Heat Track surcharge will be applied on all shipments that are marked "Heat Track or Protect From Freezing (PFF)" during PITT OHIO's Protect From Freezing season, which runs October 1<sup>st</sup> through April 30<sup>th</sup>. **For guarantees and exemptions, please visit our website.***

# SUSTAINABILITY

## A Sustainable Future

Following consideration of the importance of environmental sustainability and a commitment to be a benefit to the Mid-Atlantic and Midwest regions, PITT OHIO is committed to doing our best to achieve environmental and social responsibility.

We understand the nature of our business and the impact we have on the environment, therefore our commitment to the three P's (People, Planet, Purpose) serve as an integral part of our sustainability policy. We believe in being good corporate citizens and giving back by aligning ourselves with various organizations who share our same approach of being committed to improving sustainability for future generations.

PITT OHIO is committed to promoting sustainability. We pledge to improve the environmental and social sustainability performance of our business. Our sustainability goals support the 3 P's concentrating on People, Planet and Purpose.

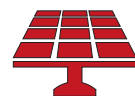


Over the past 5 years,  
shipments have grown 30%,  
while our carbon emissions  
have only grown 25%.

We've reduced our carbon  
output on a per tonnage basis  
3.4% over the past 3 years.



Alternative Fuel Vehicles



Solar Energy



Wind Energy



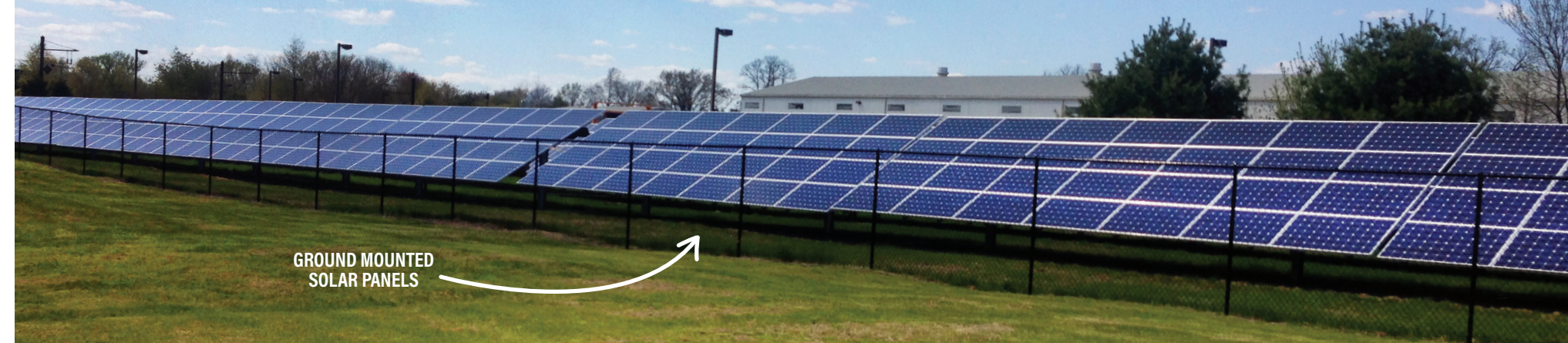
LEED Certified



Carbon Calculator

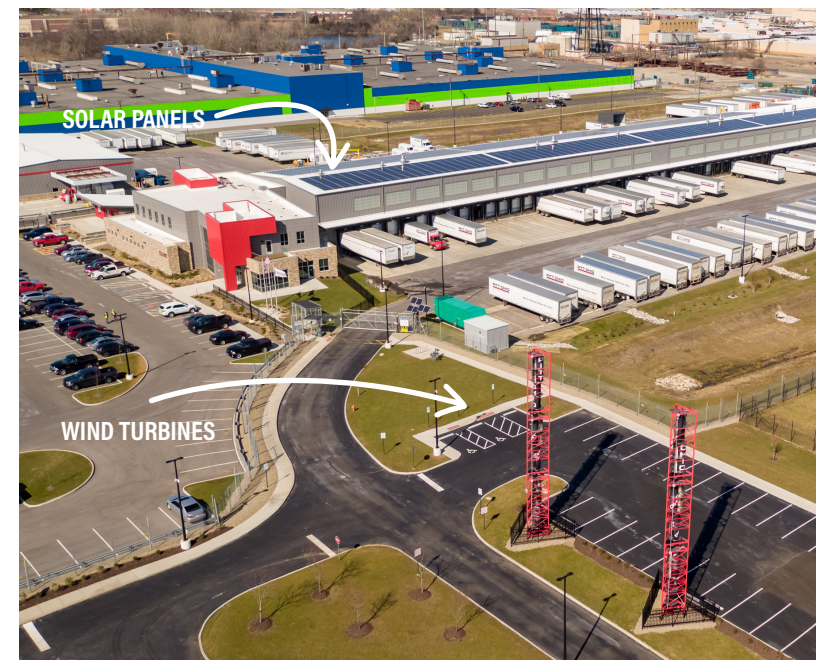


Engaging With Like-Minded Customers



## East Windsor Terminal

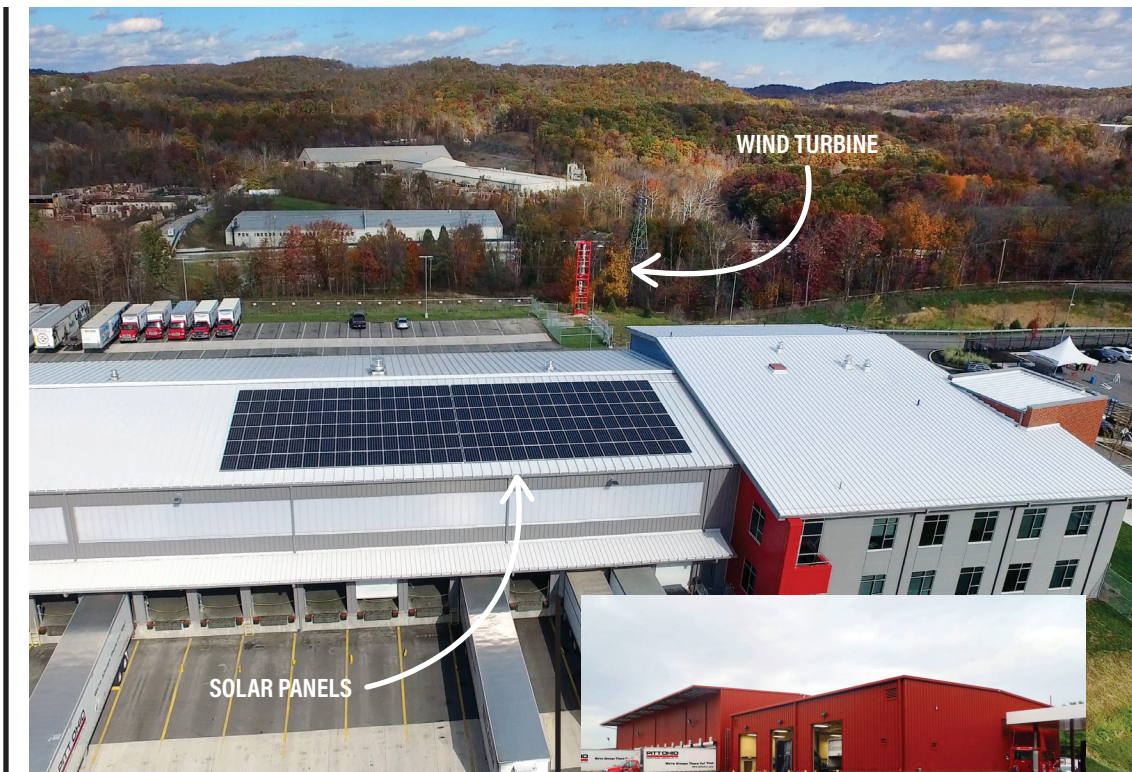
There are 1,094 ground mounted solar panels on 1.5 acres. The energy produced by these solar panels fully supports the electricity needs of the entire terminal with energy left over. Therefore, this facility is net zero.



## Cleveland Terminal

This state-of-the-art, sustainable terminal and shop includes over 1,500 solar panels, 8 wind turbines and many other sustainable features.

*\* LEED (Leadership in Energy and Environmental Design)*



## Pittsburgh Terminal

In addition to being LEED Gold, this terminal boasts 180 solar panels and 2 wind turbines among its many eco-friendly features on both the interior and exterior of the facility. Also on campus is the LEED Gold Certified Mechanic Shop.



## Cincinnati Terminal

The Mechanic Shop at this terminal is LEED Certified and projected to have energy cost savings of 20.75%.

# INNOVATION & TECHNOLOGY

## Shipping Needs At Your Fingertips

PITT OHIO has developed e-business tools that create value for your company. With the ability to conduct business electronically, your customers will have better visibility into their supply chain. PITT OHIO has the flexibility and agility to turn innovation and new technology advancements into a competitive differentiator for our customers. Our objective is to continue to be innovative and use our technology to make shipping effortless for our customers.

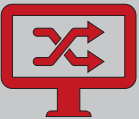
### Website

PITT OHIO has developed an award-winning website that provides our customers with the necessary tools to conduct business more efficiently and cost-effectively.

## SEAMLESSLY INTEGRATE OUR TOOLS WITH YOUR SYSTEM

RATE QUOTES | FREIGHT CHARGES | PICK UPS | TRACKING & TRACING INFORMATION

**Electronic Data Interchange (EDI)**  
Computer-to-computer exchange of data



**Business-To-Business API**  
Automated computer-to-computer interface to PITT OHIO



### Electronic Invoicing

This is a simple way for customers to access and receive paperless invoices.



## Mobile Tools

PITT OHIO has a mobile application and a mobile website which allows our customers to stay connected anytime, anywhere. Mobile customers can now download our application on their Apple iPhone® or Apple iPod Touch® application as well as access our mobile website at [m.pittohio.com](http://m.pittohio.com). PITT OHIO enhanced its communication and visibility to its customers, employees and overall general public by joining the social media network and launching a Facebook, Twitter, LinkedIn and YouTube page.

# SAFETY & SECURITY

## Safety

At PITT OHIO, ensuring the safety of our customers, employees and our communities is our priority. PITT OHIO has been consistently recognized as having one of the highest rated safety departments in the industry.

Through our proactive mindset, we have established and continually maintain excellent motor carrier safety ratings and low accident frequencies.

As a company, PITT OHIO has a solid safety performance history and will continue to be a leader in the area of safety and compliance due to the dedication and professionalism of our fleet of drivers and vehicle maintenance personnel.

### Safety Knowledge



### Experienced Staff



### Continuous Training



CSA Compliant



Award-Winning



Forward Thinking



**“At borchers/OMG Americas, safety is our number one priority. Shipping hazardous materials is serious business. Not partnering with the right carrier can be detrimental to all stake holders, the environment and public safety. We ship with PITT OHIO because of their industry-leading motor carrier safety record and on-time performance. Some shippers may take a carrier’s safety practices and recognition for granted, but we do not. For us, it’s about being trained, proven and consistent, day in and day out. We have come to rely on that from PITT OHIO and their drivers. In addition, PITT OHIO’s Safety and Operations team is proactive and second to none. We call on them often for input and together we define best practices and continual improvement opportunities. Thanks PITT OHIO.**

— Pat Foster, *Manager, Logistics*  
borchers/OMG Americas

## Security

At PITT OHIO, we offer industry-leading asset protection and security compliance programs.

We understand that our customers may have important and unique needs related to homeland security regulatory compliance, high-risk products, or brand protection. We offer consultation and proactive partnership to ensure that our customers’ security needs are met.

Up-to-date business continuity and resiliency program’s, and relationships with key government and private sector organizations help keep PITT OHIO well-prepared against the risks of potential disruptions or crises.

By leveraging modern and proven technologies, we maintain the integrity of customer assets while in-transit or at one of our facilities. Every hour of every day the PITT OHIO security team members are providing centralized monitoring and management of our enterprise asset protection programs.

# AWARDS

## Customer Awards

- American Group Northeast Regional Carrier of the Year
- DHL Supply Chain Regional LTL Carrier of the Year
- Dupont Sourcing & Logistics Outstanding Service Award\*
- Eastman Chemical Supplier Excellence Award\*
- Echo Global Logistics LTL Carrier Platinum Award\*
- Geodis Carrier of the Year
- GlobalTranz Top Northeast Regional Carrier\*
- Grainger Carrier of the Year\*
- Harte Hanks LTL Carrier of the Year
- Honeywell Carrier of the Year Award\*
- Leaf Home Regional Carrier of the Year
- Penske LTL US Regional Carrier of the Year Award
- PPG Excellent Supplier Award
- Roppe Holding Company LTL Carrier of the Year
- Schneider Logistics' Regional Carrier of the Year
- Supermedia Super Service Award
- TRANSPLACE Regional Carrier of the Year
- Volvo Logistics Quality Award
- Worldwide Express Northeast Regional Carrier of the Year\*

*\*Multi-year award recipient*

## Top Workplace

Thirteenth-time Pittsburgh, PA, five-time Cincinnati, OH, five-time Cleveland, OH, four-time Indianapolis, IN, one-time Columbus, OH, one-time Richmond, VA and one-time Allentown, PA.

Awarded in Pittsburgh, Cincinnati, Cleveland, Indianapolis, Richmond and Allentown and sponsored by local newspapers, Workplace Dynamics, LLC determines the list and rankings based solely on surveys about the workplace completed by employees.



## SAFETY

**7-Time ATA President's Trophy Winner**

**22-Time ATA Safe Fleet Award Winner**

**9-Time ATA National Industrial Safety Contest Winner**

**Indiana Motor Truck Association**  
• 3-Time 1<sup>st</sup> Place Award Winner in our Class

**Maryland Motor Truck Association**  
• Chairman's Award Winner  
• 2-Time 1<sup>st</sup> Place Award Winner in our Class

**New Jersey Motor Truck Association**  
• 2-Time 1<sup>st</sup> Place Award Winner in our Class

**Ohio Trucking Association**  
• 3-Time President's Trophy Winner  
• 5-Time 1<sup>st</sup> Place Award Winner in our Class

**Pennsylvania Motor Truck Association**  
• 4-Time President's Trophy Winner  
• 9-Time 1<sup>st</sup> Place Award Winner in our Class

**Virginia Motor Truck Association**  
• 2-Time 1<sup>st</sup> Place Award Winner in our Class

**West Virginia Motor Truck Association**  
• 10-Time Grand Champion Award Winner  
• 7-Time 1<sup>st</sup> Place Award Winner in our Class



## SUSTAINABILITY

**2016 & 2017 US EPA SmartWay Award**

Awarded by the U.S. Environmental Protection Agency (EPA) to true freight and supply chain industry leaders in environmental performance and energy efficiency.

**2013 Breathe Award**  
PITT OHIO received one of the first Breathe Awards honoring work to improve the region's air quality in Pittsburgh, PA.

**2013, 2018, 2019, 2020 & 2022 G75 Green Supply Chain Partner**

**EPA Level Gold Encouraging Environmental Excellence Stewardship Award**

**2022 Carnegie Science Center Award, Corporate Leadership**

**2021 Exemplary Project Award in the Ohio Green Building Challenge**

## INDUSTRY

**Quest for Quality**

Logistics Management Magazine's Quest for Quality award is awarded by shippers and is widely regarded as one of the most important measures of customer satisfaction and performance excellence. PITT OHIO has received the award 28 times in the LTL category, 14 times in the Expedited Motor Carrier category, 4 times in the Truckload category, and The Reliance Network earned a spot on the list in the National LTL category.

**2016 & 2019 NASSTRAC Carrier of the Year**

Award by the National Shippers Strategic Transportation Council (NASSTRAC) to one regional carrier that excels in customer service, operational excellence, pricing, business relationships, and leadership/technology.

**Three-Time Alliance Award Recipient**

Through collaborations with The Reliance Network (TRNet) carrier Averitt Express, PITT OHIO received awards from 2014-2016 with customers Toshiba, Vicro and Salon Centric, respectively.

# LTL TERMINAL LOCATIONS

## ALBANY

144 Sicker Road, Latham, NY 12110  
P: 518-783-8021 | P: 800-836-0372 | F: 518-783-8037

## ALLENTOWN

4723 Highway 309, Center Valley, PA 18034  
P: 610-791-9134 | P: 800-426-9129 | F: 610-791-9137

## BALTIMORE

151 Blades Lane, Glen Burnie, MD 21060  
P: 410-766-6033 | P: 800-435-5554 | F: 410-766-6972

## BATTLE CREEK

5113 Meredith Street, Portage, MI 49002  
P: 269-381-9299 | P: 888-650-3624 | F: 269-381-9325

## BUFFALO

3365 Broadway Street, Cheektowaga, NY 14227  
P: 716-681-6155 | P: 800-836-0877 | F: 716-681-8105

## CHARLESTON

500 River East Drive, Belle, WV 25015  
P: 304-925-7941 | P: 800-344-7878 | F: 304-925-1067

## CHERRY HILL

1500 Industrial Highway, Cinnaminson, NJ 08077  
P: 856-303-2799 | P: 877-669-2465 | F: 856-303-2791

## CHICAGO

4975 West Pershing Road, Cicero, IL 60804  
P: 708-652-3515 | P: 877-366-2449 | F: 708-652-3560

## CINCINNATI

5000 Duff Drive, Cincinnati, OH 45246  
P: 513-860-3424 | P: 800-765-4165 | F: 513-860-3430

## CLEVELAND

5570 Chevrolet Boulevard, Parma, OH 44130  
P: 216-433-9000 | P: 800-241-1222 | F: 216-433-1197

## COLUMBUS

2101 Hardy Parkway Street, Grove City, OH 43123  
P: 614-801-1064 | P: 800-795-2658 | F: 614-801-1073

## CUMBERLAND

10901 Day Road Southeast, Cumberland, MD 21502  
P: 301-777-0909 | P: 800-767-2862 | F: 301-777-8009

## EAST WINDSOR

209 Whitehead Road, Hamilton Township, NJ 08619  
P: 609-890-2086 | P: 877-325-9463 | F: 609-890-2063

## HARRISBURG

5641 Grayson Road, Harrisburg, PA 17111  
P: 717-558-8473 | P: 800-669-4277 | F: 717-558-9359

## HAZLETON

588 Oak Ridge Road, Humboldt Industrial Park, Hazleton, PA 18202  
P: 570-384-5051 | P: 800-472-4038 | F: 570-384-5057

## INDIANAPOLIS

1235 Terminal Road, Indianapolis, IN 46217  
P: 317-241-9802 | P: 888-449-1566 | F: 317-243-9270

## NORRISTOWN

541 Hollow Road, Phoenixville, PA 19460  
P: 610-983-3905 | P: 800-669-6257 | F: 610-983-3907

## PITTSBURGH

1 Rich Hill Road, Cheswick, PA 15024  
P: 412-232-3015 | P: 800-366-7488 | F: 412-208-2868

## RICHMOND

2000 Crossblades Street, Richmond, VA 23237  
P: 804-275-5812 | P: 888-279-2382 | F: 804-743-2545

## ROANOKE

1712 Plantation Road Northeast, Roanoke, VA 24012  
P: 540-857-8945 | P: 888-279-0082 | F: 540-857-8953

## TOLEDO

5200 Stickney Avenue, Toledo, OH 43612  
P: 419-729-8173 | P: 888-644-7488 | F: 419-729-2894

## UTICA

9636 River Road, Marcy, NY 13403  
P: 315-735-6491 | P: 800-836-0371 | F: 315-735-0970

## WASHINGTON

9 Industry Drive, Eighty Four, PA 15330  
P: 724-229-0742 | P: 800-508-8756 | F: 724-229-1954

## WATERTOWN

22411 Teal Drive, Watertown, NY 13601  
P: 315-788-6437 | P: 800-836-0369 | F: 315-788-5060

## WEST MIDDLESEX

400 Llodio Drive, Hermitage, PA 16148  
P: 724-342-9502 | P: 800-697-9613 | F: 724-342-3744

*For Customer Service,*  
please contact the appropriate  
PITT OHIO service below.

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**SUPPLY CHAIN**  
P: 800-366-7488 | F: 412-232-0619

**GROUND**  
P: 866-748-8240 | F: 412-208-2832

**LTL**  
P: 800-291-7488 | F: 412-232-0521

**TL**  
P: 877-763-5623 | F: 412-208-2846

**CORPORATE OFFICE**  
15 27<sup>th</sup> Street Pittsburgh, PA 15222  
P: 412-232-3015 | P: 800-366-7488  
F: 412-232-0944

